

<b>Notice of References Cited</b>	Application/Control No. 09/736,348	Applicant(s)/Patent Under Reexamination ELNOZAHY ET AL.	
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*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Mike Tsykin, Christopher D. Langshaw: End-To-End Response Time and Beyond : Direct Measurement of Service Levels. Int. CMG Conference 1998: Pages 1-13.
	V	Joseph L. Hellerstein, Mark M. Maccabee, W. Nathaniel Mills III, John Turek: ETE: A Customizable Approach to Measuring End-to-End Response Times and Their Components in Distributed Systems. ICDCS 1999: 152-162
	W	An Introduction to Response Time Management. 01 December 2000, Aprisma Management Technologies. Pages 1-8.
	X	Tim R. Norton: End-To-End Response-Time: Where to Measure? CMG99 Session 423, December 8, 1999. Pages 1-9.

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.